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Sustainability Principles

- Population Health
- Natural Environment
- Economic Development & Employment
- Leadership & Governance
- Community Spirit & Cohesion

Population Health

The quality of peoples' health is influenced by the communities where they live and work.

We develop and support community-based programs, which aim to control and limit disease, improve health literacy and enhance overall population health, with a focus on holistic care and preventative health measures.

We also invest in innovation and the personalisation of health services through data science and digital technology to deliver benefits that empower our members to live healthier lives.

Natural Environment

The quality of the natural environments in which we live are similarly influential on people's health.

The quality of air and water, biodiversity and climate stability are crucial to the health and wellbeing of our stakeholders.

We will improve our business processes to limit our impact on the environment.

Economic Development & Employment

We believe investment and employment are important to the overall health and wellbeing of our communities and that we have a leadership role to play in encouraging inclusion and equal opportunity.

Our procurement policies enable our business to be mindful of potential downstream effects of our supply chain and we aim to ensure our suppliers comply with applicable laws and standards of business ethics, health and safety and environmental protections.

Community Spirit & Cohesion

Strong community spirit and cohesion are good for the psychological and physical resilience of communities.

We believe a strong sense of belonging, social justice, practicing tolerance and respect of differences is essential to fostering resilience in healthy communities.

Our partnerships with the community build resilience and reduce inequalities, with a special focus on preventative health, mental wellbeing and Aboriginal and Torres Strait Islander health.

Leadership & Governance

We strongly believe in the importance of having the highest standards of ethical practice, good governance, risk management, data management and security in business and public institutions.

We understand the risks associated with our business operations and the potential consequences for our stakeholders in failing to manage these risks.

We understand how the behaviour of companies like ours can influence others operating in our communities.

Our Sustainability Principles are aligned to the following United Nations Sustainable Development Goals

Population Health: 3 GOOD HEALTH AND WELL-BEING, 10 REDUCED INEQUALITIES, 17 PARTNERSHIPS FOR THE GOALS

Natural Environment: 13 CLIMATE ACTION

Economic Development & Employment: 1 NO POVERTY, 3 GOOD HEALTH AND WELL-BEING, 4 QUALITY EDUCATION, 5 GENDER EQUALITY, 8 DECENT WORK AND ECONOMIC GROWTH

Community Spirit & Cohesion: 1 NO POVERTY, 3 GOOD HEALTH AND WELL-BEING, 5 GENDER EQUALITY, 10 REDUCED INEQUALITIES, 17 PARTNERSHIPS FOR THE GOALS

Leadership & Governance: 5 GENDER EQUALITY, 8 DECENT WORK AND ECONOMIC GROWTH, 16 PEACE, JUSTICE AND STRONG INSTITUTIONS, 17 PARTNERSHIPS FOR THE GOALS